

## Chromebook Troubleshooting Tips

### Tips for Troubleshooting Your Device While at Home

1. Sign out of the device and log back in!
2. Clear the Cache! Use Shortcut "Control + Shift + Backspace" to bring up the menu option. Clear Cache and Cookies all time.
3. Power + Refresh the Device. This is the "hard reset" option and can greatly assist many device issues that you may be having.



and



to hard reset the device.

4. Contact support

Contact the media center for support and they will escalate to the technology office if needed.